



OUR STORY. OUR PURPOSE.

Statement of Purpose

Cleaning & Interior Styling

Co-founders: Tendai Tafeni and Mapumula Mwelase



Beautifully clean. Thoughtfully styled.

01 / WHERE IT BEGAN

Why We Started

T&M Signature Cleaning began with a shared passion for looking after spaces and making a meaningful difference to the people who use them. We wanted to build a business that helps people feel proud of their homes and gives businesses confidence in the impression they make.

We understand that keeping a property clean and well presented takes time and effort. Work, family life and other responsibilities can make it difficult to stay on top of everything. Our purpose is to take some of that pressure away through a reliable, considerate service, leaving clients with a space they can enjoy and more time for the things that matter to them.

For us, the satisfaction comes from the difference at the end of a visit: a room that feels fresh, a carefully made bed, a welcoming workspace or a property ready for its next guests.

Care starts with people.

Tendai Tafeni

Mental health nursing
background

Mapumula Mwelase

Experience working within
a prison environment

*Respect.
Responsibility.
Attention to
detail.*

Our Founders

T&M Signature Cleaning was co-founded by Tendai Tafeni and Mapumula Mwelase. Our backgrounds are different, but we share an appreciation for care, responsibility and doing a job properly.

Tendai brings a background in mental health nursing. Her experience has shaped her understanding of dignity, wellbeing and the importance of treating people with patience and respect. It also brings an awareness that entering someone's home means being trusted with their personal space, belongings and privacy.

Mapumula Mwelase brings experience of working within a prison environment, informing an appreciation of structure, consistency and professional boundaries.

These experiences influence how we approach our work: listening to clients, respecting their circumstances, working carefully and taking responsibility for the service we provide.

Our Purpose

Our purpose is to create clean, comfortable and thoughtfully presented environments for homes, holiday accommodation and businesses. We want our clients to feel at ease with the people they invite into their properties. We aim to build that trust through clear communication, dependable service and attention to the details that matter to each client.

In homes, our work helps create welcoming spaces for everyday living. In businesses, it supports a professional appearance for staff, customers and visitors. In holiday accommodation, it helps hosts prepare a clean and inviting property for arriving guests.

Cleaning, with the finishing touches.

HOMES / HOLIDAY ACCOMMODATION / BUSINESSES

Our cleaning services include regular home cleaning, deep cleaning, Airbnb and holiday accommodation changeovers, and cleaning for offices and other commercial premises. Each job is agreed with the client so that priorities, expectations and the scope of work are clear.

Our interior styling service adds the finishing touches that help a room feel considered and welcoming. We make the most of what is already there, whether that means arranging bedding, positioning cushions and accessories or carefully rearranging suitable furniture with the client's agreement.

Sometimes, small changes make a noticeable difference. A neatly dressed bed or a better arrangement of existing furnishings can refresh a room while keeping its familiar character.

How We Work

We approach every property with care and respect. We listen to what our clients want, recognise that preferences differ and tailor our work to the agreed needs of the space. We are committed to:

- Taking care of clients' belongings and respecting their privacy.
- Communicating clearly about the work and its cost.
- Following safe working practices.
- Paying attention to cleanliness and presentation.
- Welcoming feedback and responding professionally to concerns.

Our Vision

We want T&M Signature Cleaning to grow through the confidence of our clients and the quality of our work. Our aim is to become a trusted choice for people who value a clean space, thoughtful presentation and a personal approach.

Above all, we want clients to feel that their property has been cared for and that choosing us has made their day a little easier.